

AIP GENERAL TERMS & CONDITIONS 2021

Booking and payment conditions

- In order to book a place in the program, participants need to pay €175 in advance, as a deposit, and fill in our Enrolment Form. The deposit can be paid via bank transfer, credit card or PayPal. This amount will then be deducted from the final price of the course, and final payments should be made one month before the beginning of the course, at the latest.
- If a payment is made via bank transfer*, please send us a copy of the bank receipt with the name of the student by email as soon as it is completed. These are the main details of our bank account:

IBAN Number: ES0500751129420600187614

BIC Code: BSCHEM33

Name and address of our bank: Banco Santander – Avenida del Botánico Cavanilles, 22. 46010 Valencia.

*The name of the participant needs to be mentioned on all payments. All bank charges rely on the buyer.

- Upon receipt of the deposit (€175), AIP will send out an email to confirm your admission to the specified program

Cancellation Policy

- In case of cancellation, the course deposit (€175) will not be refunded under any circumstances.
- 70% of the total cost of the program will be refunded when cancelling at least 25 days prior to arrival. 50% will be refunded when canceling up to 14 days before arrival. Furthermore, no refund will be made if cancellation is made less than 2 weeks before arrival
- There is no refund for days missed of the program or for late arrival or early departure.

- Participants who decide to undertake a less intensive program once they have started it will not receive any compensation.
- Changing host family: Should a student wish to change host family, AIP will do so after giving due consideration and in discussion with both the student and family. It will take no more than 24h, except if the problem arises on the weekend, when it would be necessary to wait until Monday.
- AIP Language Institute reserves the right to cancel any arrangements or bookings without prior notice if payment conditions are not met. i.e., in the event the outstanding amount of the Program has not been paid within the given timeframe.
- Prices and course schedules are subject to change at the sole discretion of the center. The school reserves the right to change any of the services available in the school brochures, offering substitutes of equal or greater value and immediately informing the client. The latter may choose either to cancel the contract without any charge being made, or to accept the changes. If the school does not receive a response within 3 days from the notification of the changes, it will be understood that they are accepted by the client. If the client chooses to cancel the contract, the amount paid to date will be refunded in full.

Accommodation

- Our programs offer two different accommodation options: residence hall and local host family. Our participants can be accommodated in a double or triple room.
- Our host families exclusively collaborate with our school. Participants will not share

their rooms with students from other schools.

- AIP will provide the host family details 2 weeks prior to the participants arrival.

Starting Dates and course length

- Participants can choose to stay in our Language Summer Camp from 1 week up to 9 weeks (First day: June 26th; last day: August 28th).
- Participants can choose the starting date of their preference for our Language Summer Camp: June 26th, July 3rd, 10th, 17th, 24th or 31st and August 7th, 14th and 21st. If the student is older than 15, he/she can extend his/her stay in our Spanish school for adults.
- Participants can choose to stay in our Language Summer Camp + Football/Tennis/FitKid/Crosstraining from 1 week up to 4 weeks (First day: July 3rd; last day: July 31st).
- Participants can choose the starting date of their preference for our Language Summer Camp + Football/Tennis/FitKid/Crosstraining: July 3rd, 10th, 17th or 24th. If the student is older than 15, he/she can extend his/her stay in our Spanish school for adults.

Arrival & Departure

- The official arrival day will always be the Sunday before the first day of class. And Saturday will be the last day of a program week. For every additional day we charge each junior student €75.

Transfer service

- A member of each host family or a staff member of AIP Languages will be waiting for each participant at the airport upon their arrival and will take him/her to the accommodation. The journey can be made either by car or public transport. Same conditions apply on departure day.

- If a participant is due to arrive between 10:30pm and 7:00am, AIP Language Institute will send a properly identified driver to pick him/her up. This service has an extra charge of €55 per trip.

Visas

- Nationals of the following countries do not require a visa for stays of up to 90 days:
 - (a) EU countries, Australia, Canada, Japan, and the US.
 - (b) Brazil, Croatia, Cyprus, Iceland, Israel, Korea (Rep. Of), Liechtenstein, Malaysia, Malta, Monaco, Netherlands Antilles, New Zealand, San Marino, Singapore, Switzerland and Vatican City, apart from other Latin American countries.
- Those studying longer than 90 days may require a student visa except EU country nationals.
- The school will give all reasonable assistance to students when applying for a Visa.
- 6-8-week period is necessary for the Visa application process to be over, So, bear this in mind when registering for a course and choosing the dates of it.

- When interested in booking a place in the Junior Summer Program, a €500 deposit must be paid as proof of genuine interest in taking part in the course, together with the €175 deposit of the course reservation. Both will be deducted from the final price if the visa is accepted and the participant can join the program. In the event the application for a Visa is refused by the Spanish Embassy or Consulate, we will refund the entire visa deposit, but not the course deposit.

Student's behavior

- Our school has a daily schedule with lessons starting at 9am and finishing around 1pm; and then afternoon/evening activities. Depending on the activity and its starting time, participants may or may not be able to go back home for lunch. All participants are responsible for arriving at school on time as well as going back home once the activities are over. We always try to accommodate students in apartments located as close as possible to the school, though, sometimes their accommodation may not be within walking distance.
- Valencia is a very safe city with excellent public transportation, including metro, tram and buses. Each participant is provided with a 20-trip travel card, recharged every week, and will be instructed about how to use local public transport properly for his/her daily transfer by the host family and AIP staff. Juniors learn fast how to cope with this without any further assistance, which also becomes a big part of their immersive experience, clearly contributing to their personal growth and citizenship skills.
- AIP Language Institute reserves the right to dismiss any student for misconduct or at any time the participant violates the rules of the school in which the Program is carried out, lacking discipline, repeated bad behavior, drug abuse, minors consuming alcohol, dangerous conduct to the student or others, or engages in criminal behavior. Whether or not the student's behavior justifies dismissal from the programs shall be within the sole discretion of AIP.

In such case, the participant or his/her legal representative shall bear the costs caused by the participant's return to the home country: the cancellation fee, return trip, compensation to the third parties for the damages done and arising from, and for those that AIP will be forced to make as a consequence of the participant's actions, regardless of any other responsibility due to the participant's misconduct and negligence.

Emergencies, Insurance & Health

- There will be an emergency number available to call 24h. If it is necessary to change the participant to a new host family, we will arrange that within 24h.
- Any allergies, medical treatment and / or food restrictions must be communicated prior to arrival.
- We strongly recommend junior participants to get full travel and health insurance cover before travelling to Spain, especially if the participant is from a non-EU country, AIP can provide full private insurance.
- EU Nationals should bring E111 Forms. All participants are advised to get insurance that covers loss of fees and/or expenses that may incur due to cancellation or sudden early departure from the program.
- In the event that an emergency that requires surgery, hospitalization, or other medical care and the school is unable to contact the parents/legal guardians, Advisers for International Programs in Spain, S.L will take any action deeming appropriate under the circumstance, including but not limited to: arranging for medical or psychiatric treatment, the administration of prescription drugs, and transportation back to his/her country. AIP Language Institute will not cover costs that may arise as a result of the need for repatriation of the student.
- AIP Language Institute does not assume any responsibility for loss, delay or accident of any kind whatsoever that may occur due to fault or negligence of any company of individuals carrying out auxiliary arrangements.

Use of images

- In accordance with the right to the self-image, regulated by the law 5/1982 on the 5th of May, signing these general conditions, the participant or his/her legal representative authorize AIP S.L. to use the

images taken during the program in order to carry out advertising.

Conflict resolution

- Any conflict that may arise between the parties regarding the interpretation, compliance and execution of this contract will be resolved by the competent jurisdictional organizations under applicable law.

Misrepresentation

- The school is not liable for any promises made by agents to students that do not reflect the policies and services of the school as described in our web page and brochure. It is the responsibility of the Agent promoting AIP Language Institute to give a true and accurate description of our programs.

Disclaimer: All efforts have been made to give accurate information in this document. Should mistakes or discrepancies occur please bring them to our attention.